**Follow up in no action taken by the client**

“Hey [Client],

Hope you’re well.

Just thought I’d check in as I haven’t received any notifications about any updates using the new feature I installed around 5 days ago.

I want us to get going on your website with a clean slate. Please reply within the next few days to let me know the situation.

If we can’t get it up and running, I will be sending you an invoice for the remainder of the project.

Awaiting your reply,

Best”

**Acknowledging client compliance to the new system**

“Hey [Client],

Hope you’re doing great.

I can see that you’ve been using the new feature I installed on your website which is amazing. I can clearly see everything you need.

How was the experience been for you?

Looking forward to moving onto the next stage of the project, I’ll be taking care of what you’ve done right now.

Please keep using this new feature and we’ll have this finished in no time!

Speak soon”